



Delivery to a Matson Port Facility

NOTE: An auto shipment booking is required prior to delivery of your vehicle to Matson.

Take your automobile to the Matson Port Facility (see maps and hours of operation below).

Be prepared to provide the following:

- Name, mailing address and phone number of the shipper and consignee
The consignee is the person to whom the automobile is being shipped. Most of the time, the shipper and consignee are the same person.
- General information about your automobile - year, make, model and license number, VIN number
- Port of discharge - know which port your car is being shipped to

At the Matson Port Facility leave a set of keys for the ignition, trunk door, gas tank, and any other locking compartment. The Department of Agriculture inspects all compartments of your vehicle. All compartments must remain unlocked and accessible for inspection. Failure to do this may result in delay in the movement of your vehicle. Your keys will accompany your vehicle to its port of discharge. Please retain possession of your automobile registration document - you will need it at the port of discharge.

Eastbound Legal Requirements

The State of Hawaii requires proof of ownership for automobiles shipped to the Mainland. Therefore, Matson cannot accept a vehicle for shipment unless the customer (1) Produces a certificate of ownership and a current certificate of registration showing that the person is the legal owner of the vehicle; or (2) Produces, if the person is not the legal owner of the vehicle, a current certificate of registration showing that the person is the registered owner of the vehicle and, in addition, obtains the written consent of the legal owner of the vehicle to the transportation.

If someone other than the registered owner delivers the automobile, Matson must have **notarized** letter of authorization. If a lien holder is named on the registration, then a letter from the lien holder authorizing shipment from Hawaii is required*.

Summary

- Current title
- Current registration
- **Notarized** letters of authorization from any non-present party listed on the Title (lien holder or spouse, etc)

Click [here](#) to view current State of Hawaii legal requirements.

PLEASE NOTE Automobiles departing from the Hilo port must have a valid Safety Check, Insurance, Registration, and a valid picture ID. This is per the Hilo Port Authority.

****If customer is loading vehicle as part of HHGDS Shipment, the load port will need the above information and auto should be physically inspected to verify the VIN info. ****

***If the registered owner is an active military member with an out of state lien holder, this requirement is waived. No lien holder authorization is required for active military members with out-of state lien holders.**

Port Locations and Hours of Operations

▶ Mainland Ports	Vehicle Drop-off times	Map
Seattle	Mon-Fri, 8:00am-11:30am, 1:00pm-4:00pm	View Online View PDF 
Oakland	Mon-Fri, 8:00am-11:30am, 1:00pm-4:00pm	View Online View PDF 
LA (Long Beach)	Mon-Fri, 8:00am-11:30am, 1:00pm-4:00pm	View Online View PDF 
▶ Hawaii Ports	Vehicle Drop-off times	Map
Honolulu	Mon-Fri, 8:00am-3:00pm	View Online View PDF 
Kahului	Mon-Fri, 7:00am-11:30am, 1:00pm-3:30pm	View Online View PDF 
Hilo	Mon-Fri, 7:30am-11:30am, 1:00pm-3:30pm	View Online View PDF 
Nawiliwili	Mon-Fri (except Wed), 7:00am-11:30am, 1:00pm-3:30pm Wed, 7:00am-11:30am	View Online View PDF 

Shipping & Registration

Depending on the load/discharge port, please allow between 2 and 3 weeks for delivery of your automobile. When you deliver your vehicle to the Matson port for shipment, you will be advised of the vessel your vehicle should sail aboard. You will also be given an estimated availability date. With the exception of Premium Service, this transit information is not guaranteed but provides you with a reasonable expectation regarding the movement of your vehicle. You may want to arrange for a rental car while your vehicle is in transit. Premium Service customers will be provided with a guaranteed vessel and availability date at the time of booking. To find out more about our Premium Service, contact Matson's Customer Support Center at 1-800-4-MATSON.

Before you pick up your automobile, you may confirm its availability by selecting our online Automobile Shipment Tracking feature from the navigation bar or by calling our Customer Support Center at 1-800-4-MATSON. You will also be notified by an account specialist once your vehicle is available at destination. We urge you to pick up your automobile promptly to avoid payment of storage charges. Please note that a **NOTARIZED** letter of authorization is required if anyone other than the parties named on the shipping documents will pick up your automobile.